

CS.Tour

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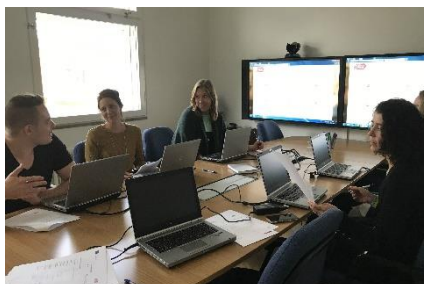
CS.TOUR TRAINING OF TRAINERS ACTIVITIES IN DIFFERENT COUNTRIES

The training of trainers of the CS.TOUR project was conducted in the different partner countries (Cyprus, Greece, Spain, Sweden and the United Kingdom) during the months of **June, July** and **August 2017**, with the participation of 62 people in total. The profile of the participants varied both in terms of age and sex, as well as in terms of work experience and educational background.

The main objective of the training of trainers was both the **testing of the contents and methodologies of the CS.Tour training curriculum** with future trainers, as well as **obtaining the necessary feedback from the participants** in order to make the necessary modifications before final approval.

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CS.Tour Training of Trainers Activities in Spain, Sweden and the UK

TRAINING OF TRAINERS: Participants' profile

		TOTAL	PERCENTAGE
Numbers of Participants		62	100%
GENDER	Male	27	57%
	Female	20	43%
AGE	<25	3	5%
	25 - 35	21	34%
	36 – 45	31	50%
	46 - 55	12	19%
	>55	4	6%
WORKING EXPERIENCE	Training Background	60	97%
	Tourism Background	44	71%
	No experience (student)	1	2%
	Entrepreneurs	1	2%
EDUCATION BACKGROUND	School Leaver	9	15%
	Student	1	2%
	Hospitality College	5	8%
	Bachelor or above	47	76%
	Dr / Master Degree	26	42%

After the testing in the different countries, and once the contributions and suggestions of the trainers were collected, a joint report was developed (Trainers Consolidated Report) that includes the main changes to be made in the materials; this report was presented and discussed at the last Uppsala transnational meeting, and each partner is currently carrying out the different agreed changes.

In addition to having achieved the objectives of the test, the general opinion of the participants reflects that: a) The trainers agreed that Social & Civic Competence (KC6) and Cultural Awareness & Expression (KC8) are very important skills that everyone in the tourism and hospitality industry should possess in order to be successful in their everyday activities; b) the participants consider that both the methodology and the materials prepared are adequate for the acquisition of these competences.

Pilot testing Activities with final trainees in different countries



Pilot activities of the CS.Tour project were run between **June and September 2017** in all of the partner countries. They aimed at **testing the developed curriculum and training material at European level and get comprehensive feedback** from the final users.

The pilots were organised as blended learning: various training methods were used to complement each other and work in tandem to achieve overall learning objectives and outcomes.

The pilot test revealed that the learning objectives were achieved with the given curriculum and the training material. The trainees declared satisfied with the organisation of the course and with the training materials studied. They were motivated and interested, as well as enjoyed the exercises. The participants indicated they have learned new things and practiced different situations from tourism and hospitality industry, which would help them in their job. The partnership collected important feedback on what can be improved. Thus, the curriculum and training materials will be remodified and adjusted in accordance with this feedback from both trainees and trainers.



CS.Tour Pilot testing Activities with trainees in Greece and Cyprus

Trainee's syllabus

A Trainees' Syllabus has been developed to complement the training programme and support learners' own study for the development of the Key Competences "Social skills" & "*Cultural Awareness and Expression*" in Tourism. It has been used and evaluated for the first time, during the pilot trainings implemented in Greece and Cyprus. Currently it is being modified according to the trainee" and trainers' feedback and will be finalized before the end of 2017.

The certification scheme

In cooperation with the Greek Certification Body "ACTA", a CS.Tour Certification Scheme has been developed to certify the learners' Social skills & Cultural Awareness and Expression key competences in Tourism. The CS.Tour certification scheme, aims to become a reference point for future relative certification models for all the Key Competences, according to European Reference Framework (ERF) in national and European level.

The **Trainees Syllabus** and the **Certification Scheme** enable users to develop their competences and evaluate the degree of their capacity as cultural oriented persons, and serve as a basis for planning their personal and professional development in the context of Lifelong Learning. The Trainees' syllabus and the certification scheme are developed in Greek language, whereas the certification process will take place in Greece and Cyprus, in November/December 2017

CS.Tour partnership meetings

CS.Tour partners meet regularly to assess the project progress and deliverables approval and planning of next key steps.

The 5th project meeting was in Uppsala, Sweden in 23-24 October 2017, FOLKUNIVERSITET was the host organisation. The final CS.Tour meeting is planned for 18-19 April 2017 in Larissa, Greece and will be hosted by project's coordinator, DIMITRA.



Uppsala/Sweden, 23-24.10.2017

Next CS.Tour steps

National Multiplier Events in January 2018

Are aiming at:

- ✓ Understanding the importance of acquisition of KC for people working in Tourism and Hospitality sectors, by presenting the CS.Tour, aims and objective and training material.
- ✓ Sensitization of the labour market for the appropriate utilization of the developed Key Competences

Final Conference in April 2018

The aim of the Final Conference is focused on participants to **understand the importance of the development and adoption of the Social and cultural awareness skills** and the extent to which **adopting new approaches/methods/materials might have other implications, for example, on future policy in the tourism and hospitality.**

The final conference is addressed to:

- ✓ Associations of Hoteliers
- ✓ HR professionals & representatives from the business world
- ✓ Policy makers & Local and National authorities
- ✓ VET institutions, trainers, University Departments and Programs
- ✓ Employment offices (public/private) companies, NGO's

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Contact us:

Project Coordinator:



DIMITRA Educational Organisation

19, Palaiologou str.

412 23, Larissa, Greece

Tel.: +30 2410 554026

Email: contact@dimitra.gr

www.dimitra.gr

Project Partners:



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