

CS.Tour

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CS.TOUR TRAINING COURSE: a 'cure' for the hospitality industry!

Previously we informed you of the findings of the Transnational Research the CS.Tour partnership carried out. The research revealed that in one way or another, each partner country has a skills shortage within the tourism and hospitality sector in terms of both ERF/KC6: Social Skills & Competencies and ERF/KC8: Cultural Awareness & Expression.

Since then the project partners worked selflessly in order to develop something that can face the identified needs: [the CS.Tour course](#).

Up to this date the partnership has already developed all of the contents for this customized training course for tourism and hospitality industry employees. The developed materials will be piloted already in summer.

The course consists of the [curriculum](#), [methodological guide](#), [training kit](#), [syllabus](#), and the training [e-platform](#), all designed to develop the appropriate social and cultural awareness skills. The developed materials can be used by multiple targets, ranging from educational institutions to businesses or even learners themselves.

On the next pages we will introduce you our developments!



CS.Tour partners presenting and discussing the Training kit at the 3rd transnational meeting in Nicosia, Cyprus.

CS.Tour Training Curriculum

The developed **CS.Tour Training Curriculum** concentrates on the challenges and demands that tourism industry in European countries faces today. The suggested outline of typical knowledge, skills, and attitudes is useful in order to make the learners competitive in the labour market and eager to develop within the industry.

The curriculum covers all the components of the KCs 6 and 8 and will target every European that desires to have quality of personal life as well as a prosperous career in the tourism and hospitality sector. It has a modular structure, consisting of 5 chapters.

The ultimate goal of the curriculum is to provide educators a reference for implementation of the CS.Tour course. It's to be noted that the curriculum also supports business initiatives in the tourism and industry sector, being sustained by pedagogical material.

Based on the results of the upcoming pilot activities, the developed curriculum will be re-modified and adjusted respectively through the process of a formative assessment, which will involve qualitative feedback from both trainees and trainers.



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The CS.Tour Training Curriculum

Methodological Guide and Trainer's Kit:

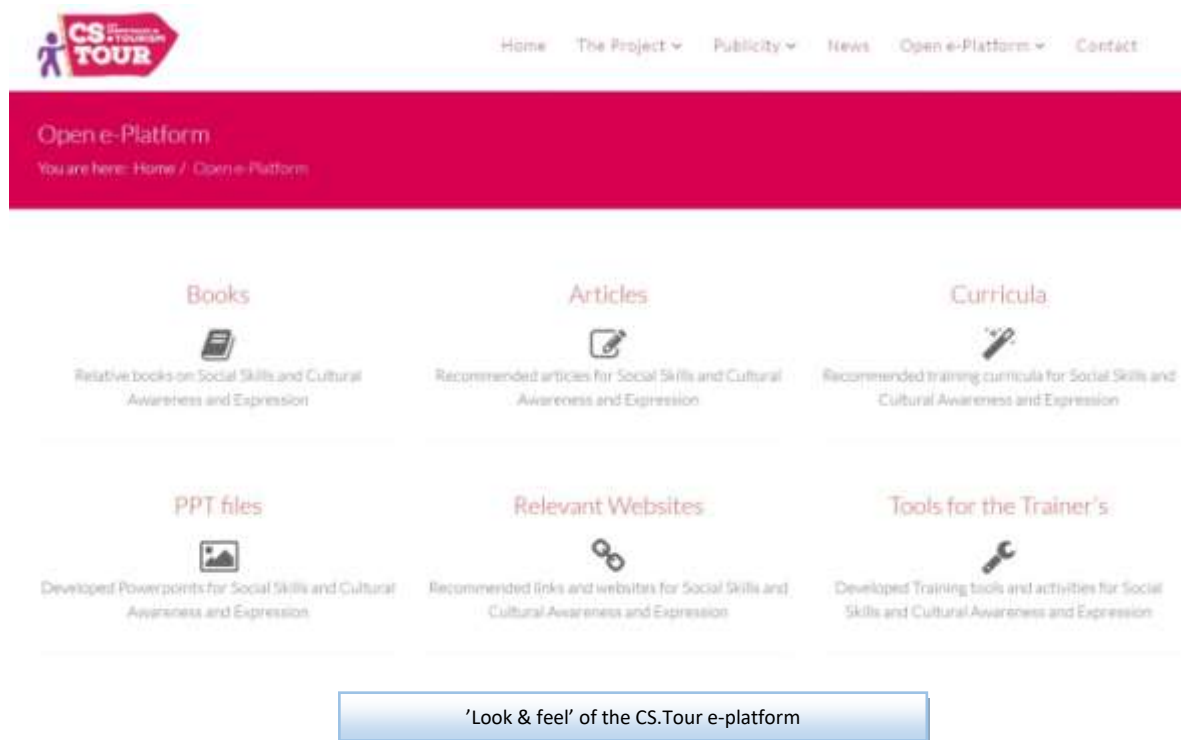
The curriculum is supplied with **Methodological Guide** and **Trainer's Kit**. The **Methodological Guide** is developed as a second separate manual and contains theoretical material, contents and methodology approaches per each Chapter for the trainer to use. It includes the trainer's methodology (the analysed chapter introduced in the training curriculum), describing the training techniques, tools, and equipment to be used for each chapter. The **Trainer's Kit** represents actual exercises and the materials that trainers can use within the course.

The e-platform

The e-platform is still being filled with content at this stage, as it will provide services as an e-library. It is meant to collect, organize, preserve, and provide access to the other project outcomes, elaborated within the project: [Training Needs Analysis](#), [Curriculum](#) on KCs 6 and 8, [Trainer's Methodological guide](#) and [Trainer's Toolkit](#) on KCs 6 and 8 and [Trainees Syllabus](#) on KCs 6 and 8.

The CS.Tour e-platform will be an access point for print, audio and visual materials in numerous formats including prints, documents, e-books etc. with relative material developed for KC6 - Social and Civic competences and KC8 - Cultural Awareness and Expression.

All of the materials on the platform will be provided **free of charge**.



Next in the Roadmap

The CS.Tour Partnership is now to organise **Training of Trainers workshops** in each partner country, which will be followed by **CS Pilot courses trainings**. The goal of the pilot training is to test the sufficiency and effectiveness of the developed course with regards to the specific characteristics and training needs of people involved in the tourism and hospitality sector. The results from the pilots are expected by August 2017.

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